



total confidence

CUSTOMER ACKNOWLEDGEMENT FORM

Payment Protection

The Payment Protection Program (PP) is being provided with the purchase or lease of a new 2008, 2009 and 2010 eligible new GM vehicle from a participating GM Dealer in the United States.

Subject to the Terms and Conditions of the program, if you become involuntarily unemployed you will be eligible for monthly payment protection up to \$500 per month for up to 9 months.

Term: 24 months, from inception through month 24 of the finance agreement.

Vesting Period: 90 days from eligible new GM vehicle purchase date.

Benefit Period: Your benefit payments can continue beyond the initial 24 month time frame, if the request for the PP benefit was received and approved prior to the 24th month. Otherwise, eligible vehicle purchasers or lessees cannot extend the original 24 month eligibility period.

Maximum Benefit: Up to nine (9) months of payments of up to \$500 per month.

Exclusions: Active GM employees
Saab vehicles
Self-employed
Vehicles financed/leased to a business, corporation, partnership, federal, state, or local government
Fleet Sales and Leases
All medium-duty trucks (C5500 Series and above)

Vehicle Value Protection

The Vehicle Value Protection Program is being provided with the purchase of a new 2008, 2009 or 2010 eligible GM vehicle from a participating GM Dealer in the United States. It helps to protect the retail value of your vehicle when you go to buy your next GM car or truck. If the principal loan balance of your purchased vehicle is greater than the NADA Clean Retail Value at the time of trade-in or sale, you could qualify for up to a maximum of \$5,000 (if you trade-in the vehicle) or up to a maximum of \$2,500 (for any other sale) in Program redemption benefits upon purchase of your next GM vehicle, subject to the Program terms and conditions.

Maximum Finance Term: Up to 72 months.

Maximum Benefit: Up to \$5,000 (trade-in) or up to \$2,500 (other sale).

Benefit Period: Customer is eligible for Vehicle Value Protection support only after at least half of the term of the finance contract has passed and at least half of the payments have been made.

Exclusions: Leases, balloon notes, repossessed vehicles, vehicles totaled by primary insurance carrier, death of borrower, vehicle sold to any dealer rather than traded in, vehicles stolen and not recovered. All Medium Duty trucks (C5500 and above) and Fleet sales and leases are also excluded. Other qualifications and exclusions are applicable to the Program and are contained within the terms and conditions of the customer registration form.

I ACKNOWLEDGE THAT I HAVE RECEIVED, READ AND UNDERSTAND THE COMPLETE TERMS AND CONDITIONS OF THE PAYMENT PROTECTION PROGRAM AND THE VEHICLE VALUE PROTECTION PROGRAM, WHICH ARE IN A SEPARATE DOCUMENT FROM THE ABOVE, AND THAT MY OWN PERSONALIZED COPY WILL BE MAILED TO ME WITHIN 45 DAYS.

VEHICLE IDENTIFICATION NUMBER _____

CUSTOMER SIGNATURE _____ DATE _____

The summary descriptions above are not intended to vary the Terms and Conditions themselves. In the event of any conflict between the language above and the Terms and Conditions themselves, the Terms and Conditions shall control.

cynoSure Financial, Inc.

P.O. Box 7691 • St. Clair Shores, MI 48080

Phone (888) 778-9043 • redemption@cynosurefinancial.com